



SAVITRIBAI PHULE PUNE UNIVERSITY

A PROJECT REPORT ON

“Unisex Salon Website “

SUBMITTED TOWARDS THE

FINAL FULLFILLMENT OF THE REQUIREMENTS OF
BACHELOROF COMPUTER APPLICATION (SCIENCE)

By

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UNDER THE GUIDENCE OF

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Declaration

I hereby declare that this project report on “**Unisex Salon Webiste**” is a result of my own work and effort. It has been completed as part of my academic requirement and has not been copied from any other source, except where due acknowledgment has been made.

I further declare that this project has not been submitted to any other institution for any academic purpose. The facts and data presented in this report are true to the best of my knowledge and belief.

Name: _____

Roll No.: _____

Class/Course: _____

Date: _____

Signature: _____

Perface

This project on “**Unisex Salon Website**” has been undertaken as a part of my academic studies. The purpose of this project is to gain knowledge about the functioning, services, and management of a unisex salon that caters to both men and women.

Through this project, I have learned about different types of beauty and grooming services, tools and equipment used in salons, hygiene and safety measures, and customer satisfaction. It has also helped me understand the business aspects and scope of the salon industry.

I have made sincere efforts to collect relevant information and present it in a clear and systematic manner. This project has enhanced my understanding and provided me with practical knowledge.

I am thankful to my teacher/guide for their constant support and guidance in completing this project successfully.

Acknowledgement

I would like to express my sincere gratitude to my teacher/guide for their valuable guidance, support, and encouragement throughout the completion of this project on “**Unisex Salon Website.**”

I am also thankful to my school/college for providing me with the opportunity to work on this project, which has helped me gain practical knowledge and a better understanding of the subject.

I would like to extend my thanks to my parents and friends for their constant support and motivation during the preparation of this project.

Lastly, I thank everyone who directly or indirectly contributed to the successful completion of this project.

Abstract

The project titled “**Unisex Salon Website**” focuses on understanding the operations, services, and management of a salon that caters to both men and women. The main aim of this project is to explore the salon industry, including the types of services offered, customer preferences, hygiene practices, and the tools and equipment used in daily operations.

This project provides insights into business management aspects such as staffing, budgeting, marketing, and customer relationship management. It also highlights the growing demand for beauty and grooming services in today’s lifestyle-driven world.

The study involves both theoretical research and practical observations, helping to gain knowledge about professional salon practices and enhancing skills in planning and managing a small-scale business. The project demonstrates the importance of customer satisfaction, quality service, and efficient management in running a successful unisex salon.

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Introduction

The **Unisex Salon Website** project aims to provide a full range of beauty and grooming services for both men and women under one roof. With rising demand for convenient and quality personal care, this salon combines traditional services such as haircuts, spa treatments, and skincare with modern technology to enhance customer experience and business management.

A key feature of this project is the **Customer Panel**, which allows clients to easily browse services, book appointments, and communicate with the salon through a user-friendly online interface. This panel ensures a smooth, hassle-free experience, making it simple for customers to manage their visits and preferences.

Equally important is the **Admin Panel**, designed for salon management staff to efficiently handle day-to-day operations. Through this panel, administrators can manage customer records, appointments, service details, and staff schedules. This backend system helps maintain organized data, improves service delivery, and supports better decision-making.

Together, these features enable the Unisex Salon to offer quality services while ensuring operational efficiency and customer satisfaction through seamless digital integration.

Need of Computerization

In today's fast-paced world, computerization plays a crucial role in improving the efficiency and effectiveness of businesses, including unisex salons. The need for computerization in a salon arises due to the following reasons:

1. **Efficient Appointment Management:** Manually handling bookings can lead to errors, double bookings, or missed appointments. Computerized systems allow easy scheduling, rescheduling, and cancellation, ensuring smooth customer flow.
2. **Customer Data Management:** Maintaining customer details, preferences, and history manually is time-consuming and prone to loss. Computerization enables secure storage and quick retrieval of customer information, improving personalized services.
3. **Service and Inventory Tracking:** Tracking the availability of salon products and equipment is easier with computerized inventory management, reducing delays and avoiding shortages.
4. **Improved Billing and Accounting:** Automated billing reduces errors and speeds up payment processing. It also helps in maintaining accurate financial records for analysis and reporting.
5. **Enhanced Customer Experience:** Computerization supports online booking, service selection, and timely reminders, which improve customer convenience and satisfaction.
6. **Data Analysis and Decision Making:** Digital records allow salon managers to analyze trends, customer preferences, and business performance, enabling better planning and marketing strategies.
7. **Time and Cost Savings:** Automation reduces manual labor, paperwork, and operational delays, saving valuable time and lowering overall costs.

In summary, computerization modernizes salon operations, improves accuracy, enhances customer service, and supports effective management is essential for running a successful and competitive unisex salon.

Fact Finding Techniques

Fact-finding techniques are methods used to collect accurate and relevant information while planning or executing a project. In the context of a **Unisex Salon Website**, these techniques help understand customer needs, service trends, and operational requirements. The main techniques include:

1. **Observation:**
 - Directly observing salon operations, customer behavior, and staff performance.
 - Helps identify workflow issues, customer preferences, and service efficiency.
2. **Interview:**
 - Conducting one-on-one or group interviews with salon owners, staff, and customers.
 - Useful for gathering detailed information about challenges, expectations, and suggestions.
3. **Questionnaires/Surveys:**
 - Preparing structured questions for customers or potential clients.
 - Helps collect quantitative and qualitative data on preferred services, pricing, and satisfaction levels.
4. **Document Review:**
 - Analyzing existing records such as appointment logs, billing sheets, inventory lists, and previous reports.
 - Helps understand historical trends, revenue, and stock management.
5. **Research/Internet Study:**
 - Studying industry trends, competitors, and new technologies through books, websites, and journals.
 - Useful for incorporating modern services, tools, and digital management systems.
6. **Joint Application Development (JAD) Sessions:**
 - Collaborative sessions with staff, management, and sometimes customers to brainstorm and define requirements.
 - Helps in designing effective service processes and computerization features.

Study of Existing System

➤ 4.1 Existing System

1. Overview

The existing system is a **basic web application** designed for a salon or service-based business. It consists of static and dynamic web pages developed using:

- **HTML** (e.g., about, contact, services)
 - **PHP** (e.g., admin, contact, showrecord)
 - **CSS** (style, adminstyle)
 - **Images** (haircut, salon, spa therapy)
 - **Myql** (salon_db ,contact and admin table)
-

2. System Components

a. Frontend

- Static pages like:
 - about.html
 - services.html
 - contact.html
 - home.html
- Provides information about services, salon details, and contact info.
- Uses CSS (style.css) for styling.

b. Backend

- PHP files:
 - admin.php – Admin login or dashboard
 - contact.php – Handles contact form submissions
 - showrecord.php – Displays stored records (possibly bookings or messages)
 - adminlogout.php – Logout functionality

c. Media Files

- Images such as:
 - haircut.jpg
 - salon.jpg
 - spa therapy.jpg
- Used to enhance UI and showcase services.

➤ 4.2 Drawbacks of Existing System

1. Limited Functionality

- The system mainly provides basic information (About, Services, Contact).
 - No advanced features like **online booking, payment, or appointment scheduling**.
-

2. Lack of User Authentication

- No proper **user login/registration system** for customers.
 - Only admin login is available, limiting user interaction.
-

3. Poor Security

- Basic PHP implementation may be vulnerable to:
 - SQL Injection
 - Data manipulation
 - No encryption or secure data handling mechanisms.
-

4. No Database Efficiency

- Data handling (like contact form records) may not be well-structured.
 - No proper validation or error handling.
-

5. Outdated User Interface

- Uses simple HTML and CSS.
 - Lacks modern UI/UX features like responsiveness, animations, or interactive design.
-

6. Not Mobile-Friendly

- The system may not be responsive for mobile devices.
 - Poor user experience on smartphones and tablets.
-

7. No Real-Time Features

- No notifications or real-time updates.
 - Users cannot track their requests or bookings.
-

8. Limited Admin Features

- Admin can only view records.
 - No options to:
 - Manage services
 - Edit content dynamically
 - Generate reports
-

9. No Scalability

- System is not designed to handle a large number of users.
 - Difficult to expand or add new features.
-

10. Manual Processes

- Appointment handling or customer communication may be manual.
 - Increases workload and chances of errors.
-

➤ 4.3 Features of Existing System

1. Informational Web Pages

- Provides basic information through pages like:
 - Home
 - About
 - Services
 - Contact
 - Helps users understand the salon and its offerings.
-

2. Simple User Interface

- Clean and easy-to-use layout using **HTML and CSS**.
 - Suitable for basic navigation.
-

3. Contact Form

- Users can submit queries or messages through the contact page.
 - Data is processed using PHP.
-

4. Admin Login System

- Admin can log in through an admin panel.
 - Provides restricted access to backend data.
-

5. Record Viewing (Admin Panel)

- Admin can view submitted records (e.g., contact form data).
 - Implemented using PHP (`showrecord.php`).
-

6. Session Management

- Includes login and logout functionality (`adminlogout.php`).
- Helps manage admin sessions.

7. Static Content Display

- Displays images and service descriptions.
- Uses media files (e.g., haircut, salon images) for better presentation.

8. Basic Styling

- Uses CSS files (`style.css`, `adminstyle.css`) for page design.
- Maintains consistency across pages.

9. Lightweight System

- Simple structure with minimal dependencies.
- Easy to run on a local server (e.g., XAMPP).

10. Easy Maintenance

- Code is simple and easy to understand.
- Suitable for beginners to modify or extend.

Study of Existing System :

➤ 5.1 Need of Proposed System :-

The existing system for managing unisex salon operations is mostly manual or semi-digital, which leads to inefficiencies, errors, and poor customer experience. Therefore, there is a need for a proposed computerized system to streamline operations and improve service quality.

Key Reasons for the Proposed System

1. **Elimination of Manual Work**
 - Current processes like appointment booking, customer records, and service tracking are done manually.
 - This consumes time and increases the chances of human error.
2. **Efficient Appointment Management**
 - Customers often face difficulties in booking or confirming appointments.
 - The proposed system allows easy online booking and scheduling.
3. **Better Customer Management**
 - Maintaining customer details manually is difficult and unorganized.
 - The system stores customer data securely and allows quick access.
4. **Improved Service Tracking**
 - Tracking services provided (haircut, spa, etc.) is hard without a system.
 - The new system keeps records of all services and history.
5. **Time-Saving**
 - Automation reduces workload for staff and speeds up daily operations.
6. **Enhanced User Experience**
 - Customers can view services, prices, and book appointments online.
 - Improves satisfaction and convenience.
7. **Data Accuracy and Security**
 - Reduces chances of data loss or duplication.
 - Ensures better data management and backup.
8. **Business Growth**
 - Helps the salon manage more customers efficiently.
 - Provides insights for better decision-making.

➤ 5.2 Feasibility Study :

A feasibility study is conducted to evaluate the practicality and effectiveness of the proposed system. It helps determine whether the system is viable in terms of technology, cost, operations, and time.

1. Technical Feasibility

The proposed system is technically feasible because:

- It is developed using common web technologies such as **PHP, HTML, CSS, and a database (e.g., MySQL)**.
- These technologies are widely available, easy to implement, and well-supported.
- The system can run on standard computers and web servers without requiring advanced hardware.
- Developers have sufficient knowledge and resources to build and maintain the system.

2. Economic Feasibility

The system is cost-effective because:

- It uses open-source technologies, reducing software costs.
- Development and maintenance costs are low compared to manual management inefficiencies.
- It reduces paperwork, labor effort, and time, saving operational costs.
- Long-term benefits (better customer management and increased business) outweigh initial setup costs.

3. Operational Feasibility

The system is easy to operate and user-friendly:

- Staff can easily manage appointments, services, and customer data through an admin panel.
- Customers can browse services and book appointments online without difficulty.
- Minimal training is required for users to adapt to the system.

4. Schedule Feasibility

The project can be completed within a reasonable time frame:

- The system is not overly complex and uses familiar technologies.
- Development phases (design, coding, testing) can be planned and executed efficiently.

- No major delays are expected if proper planning is followed.

➤ **5.3 Drawbacks of Proposed System :**

Although the proposed salon/barbershop management system offers many advantages, it also has certain limitations:

1. Initial Development Cost

- The system requires time and money for development, testing, and deployment.
- Small businesses may find the initial setup cost slightly high.

2. Dependence on Internet

- Since the system is web-based, it requires a stable internet connection.
- Poor connectivity can affect booking and admin operations.

3. Technical Issues

- Bugs, server downtime, or software errors may disrupt the system.
- Regular maintenance and updates are required.

4. Security Risks

- Storing customer data online can expose it to cyber threats if not properly secured.
- Requires proper authentication and data protection measures.

5. User Adaptation

- Staff and customers who are not familiar with technology may find it difficult initially.
- Some training may be required for smooth usage.

6. Maintenance Requirement

- The system needs continuous monitoring, updates, and backups.
- May require technical support for long-term maintenance.

7. Limited Features (Initial Version)

- The first version may not include advanced features like online payment, notifications, or analytics.

- Future upgrades may be needed to enhance functionality.

➤ **5.4 Features of Proposed System :**

The proposed salon management system provides several features to improve efficiency, customer experience, and overall business operations.

1. User-Friendly Interface

- Simple and easy-to-navigate design.
- Accessible for both customers and admin users without technical knowledge.

2. Online Appointment Booking

- Customers can book appointments anytime from anywhere.
- Reduces waiting time and avoids overcrowding.

3. Admin Panel

- Secure login for admin.
- Admin can manage services, appointments, and customer data.

4. Service Management

- Display of available services (haircut, spa, etc.) with details and pricing.
- Admin can add, update, or delete services easily.

5. Customer Management

- Stores customer information such as name, contact details, and booking history.
- Helps in maintaining long-term customer relationships.

6. Appointment Scheduling

- Efficient scheduling system to manage time slots.
- Prevents double booking and confusion.

7. Image Gallery

- Displays images of hairstyles, salon work, or services (based on your JPG files like haircut, spa, etc.).
- Helps attract customers.

8. Contact & Inquiry Form

- Customers can send queries or feedback through the website.
- Easy communication between customers and salon.

9. Secure Login System

- Authentication for admin access.
- Prevents unauthorized use of the system.

10. Responsive Design

- Can be accessed on mobile, tablet, and desktop devices.
- Improves accessibility for users.

11. Data Storage and Management

- All records are stored digitally.
- Easy retrieval and update of information.

➤ 5.5 Objectives of Proposed System :

1. Automate Salon Operations

- Replace manual processes with a computerized system.
- Reduce paperwork and human effort.

2. Simplify Appointment Booking

- Allow customers to book appointments online **آنلاین**.
- Minimize waiting time and scheduling conflicts.

3. Improve Customer Management

- Maintain organized records of customer details and service history.
- Provide better personalized service.

4. Enhance Service Management

- Display all available services with details and pricing.
- Enable easy updating of services by the admin.

5. Provide Secure Admin Control

- Ensure only authorized users can access and manage the system.
- Protect sensitive data.

6. Increase Efficiency and Productivity

- Save time for both staff and customers.
- Streamline daily operations.

7. Improve Customer Experience

- Provide a convenient platform for browsing services and booking.
- Enhance overall satisfaction.

8. Ensure Data Accuracy and Reliability

- Reduce errors associated with manual data handling.
- Maintain accurate and up-to-date records.

9. Support Business Growth

- Help the salon handle more customers efficiently.
- Provide a scalable system for future expansion.

➤ 5.6 System Specifications :

1. Hardware Requirements

The system does not require high-end hardware and can run on basic computer systems.

- **Processor:** Intel Core i3 or higher
- **RAM:** Minimum 4 GB (8 GB recommended)
- **Hard Disk:** Minimum 500 GB (or SSD preferred)
- **Monitor:** Standard display (1366×768 or higher resolution)
- **Input Devices:** Keyboard and Mouse
- **Internet Connection:** Required for web-based access

2. Software Requirements

The system is developed using standard web technologies.

- **Operating System:** Windows, Linux
- **Frontend Technologies:** HTML, CSS, JavaScript
- **Backend Technology:** PHP
- **Database:** MySQL
- **Web Browser:** Google Chrome, Mozilla Firefox, Microsoft Edge
- **Web Server:** Apache (XAMPP/WAMP/LAMP)

3. Functional Requirements

These describe what the system should do:

- User registration and login (if applicable)
- Online appointment booking
- Admin login and dashboard
- Manage services (add, update, delete)
- Manage customer details
- View and manage appointments
- Contact/inquiry form

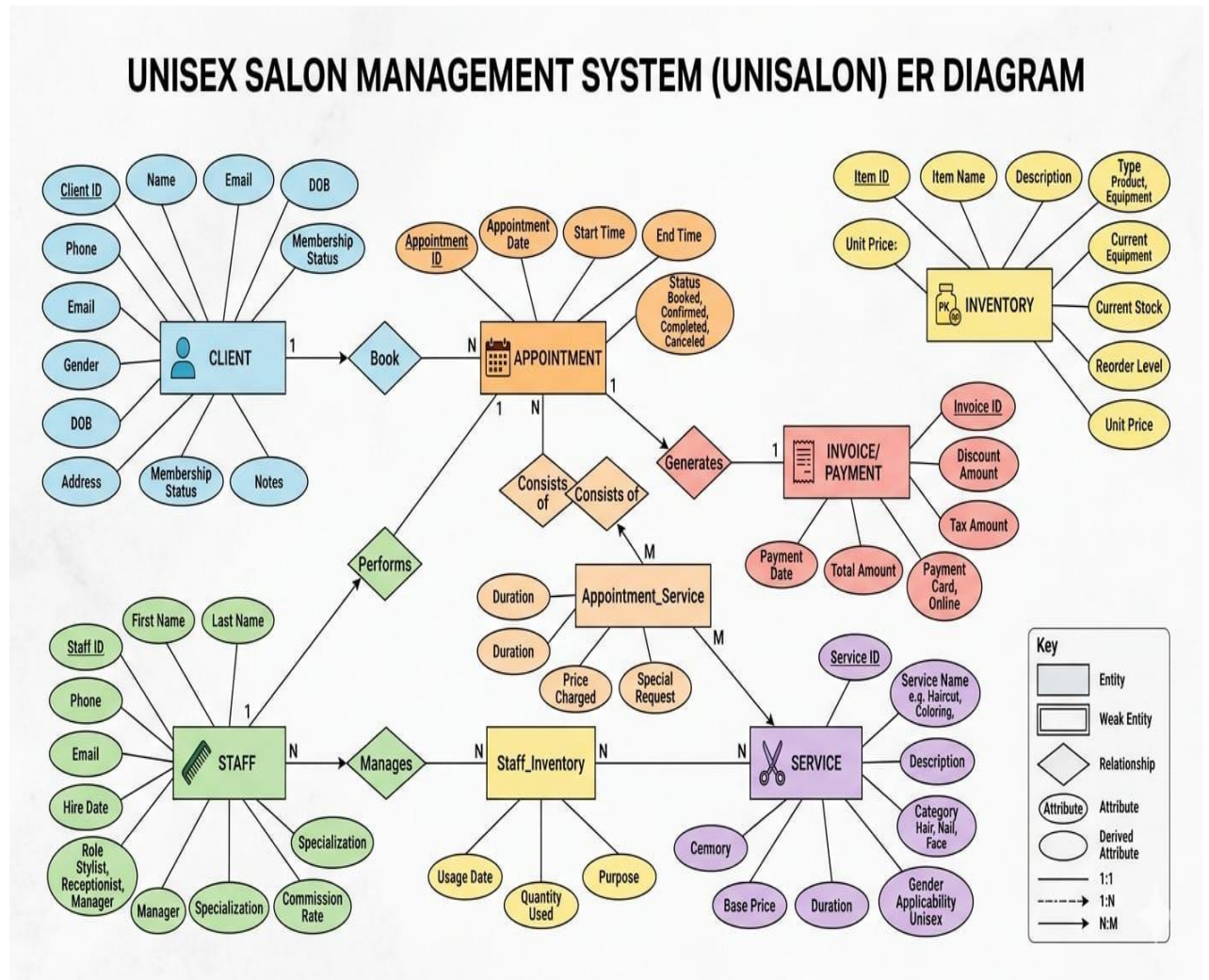
4. Non-Functional Requirements

These describe how the system performs:

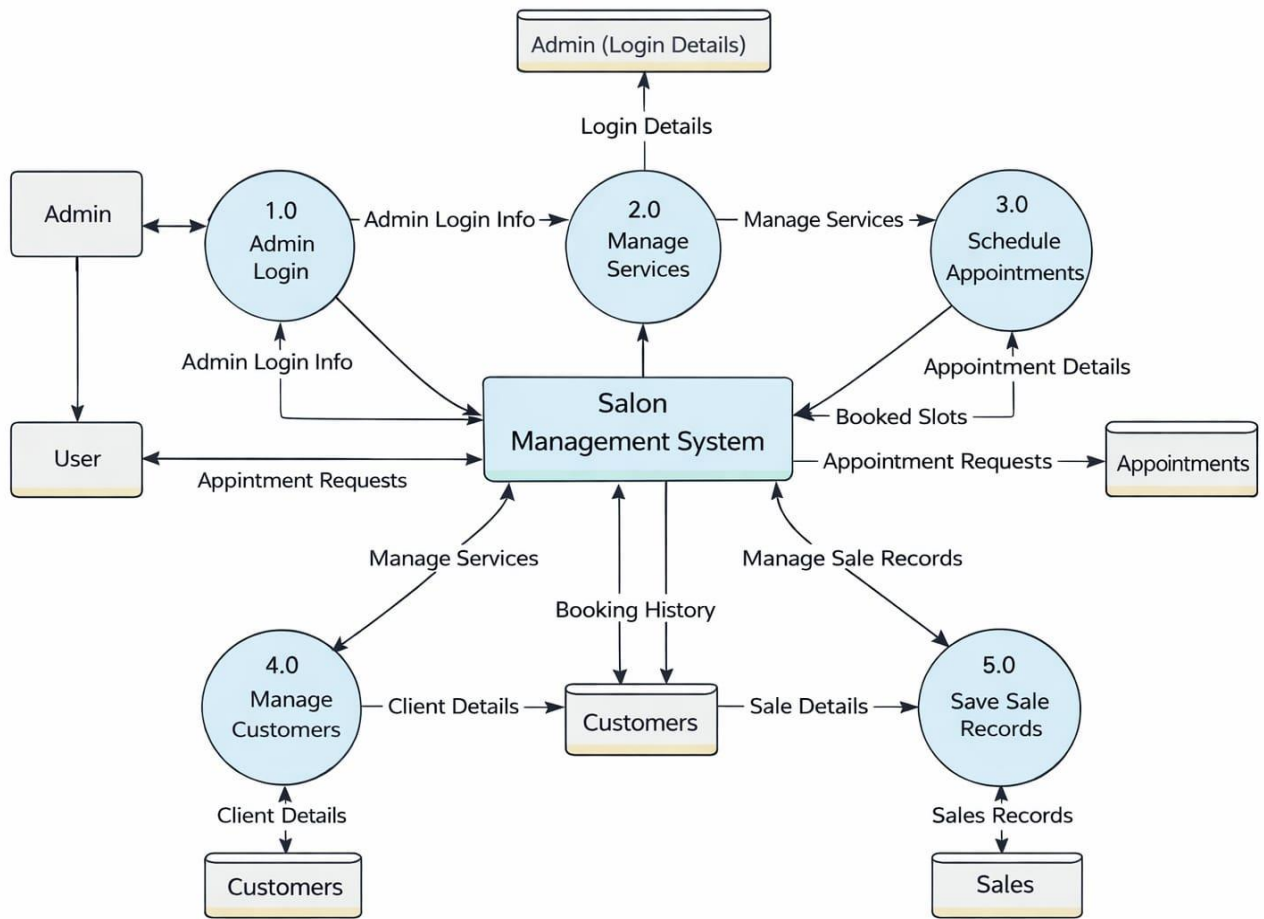
- **Performance:** Fast response time for booking and data retrieval
- **Security:** Secure login and data protection
- **Usability:** Easy-to-use interface for users and admin
- **Reliability:** System should work without frequent failures
- **Scalability:** Can be upgraded with new features in future

System Design:

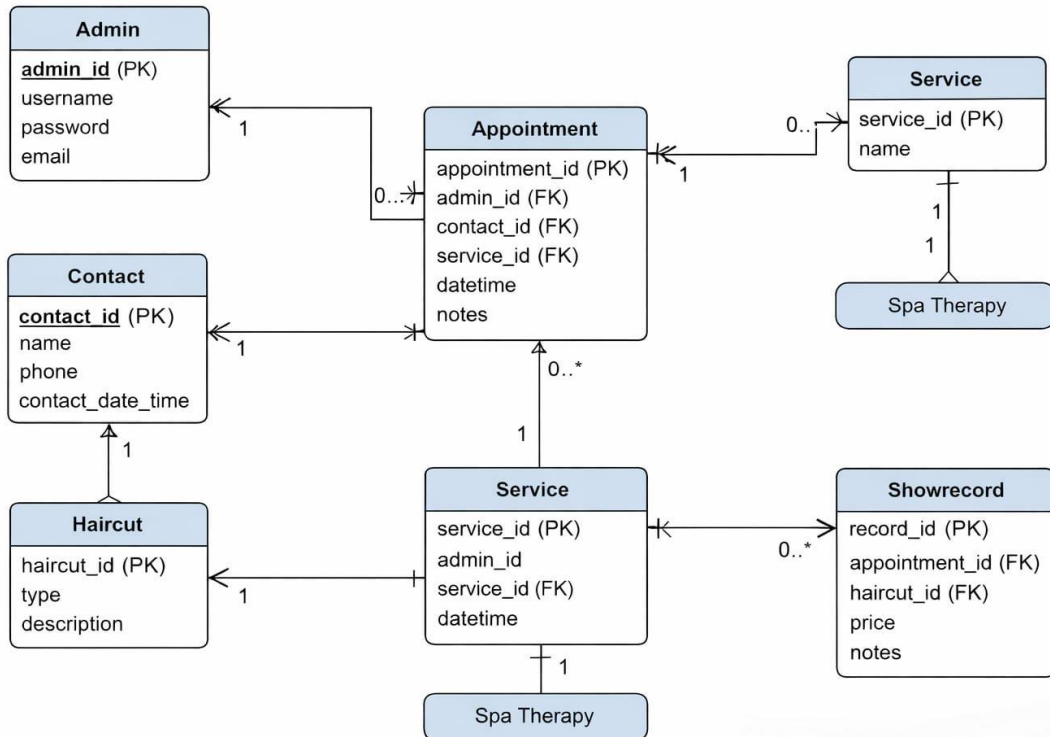
ERD (Entity Relation Diagram) :-



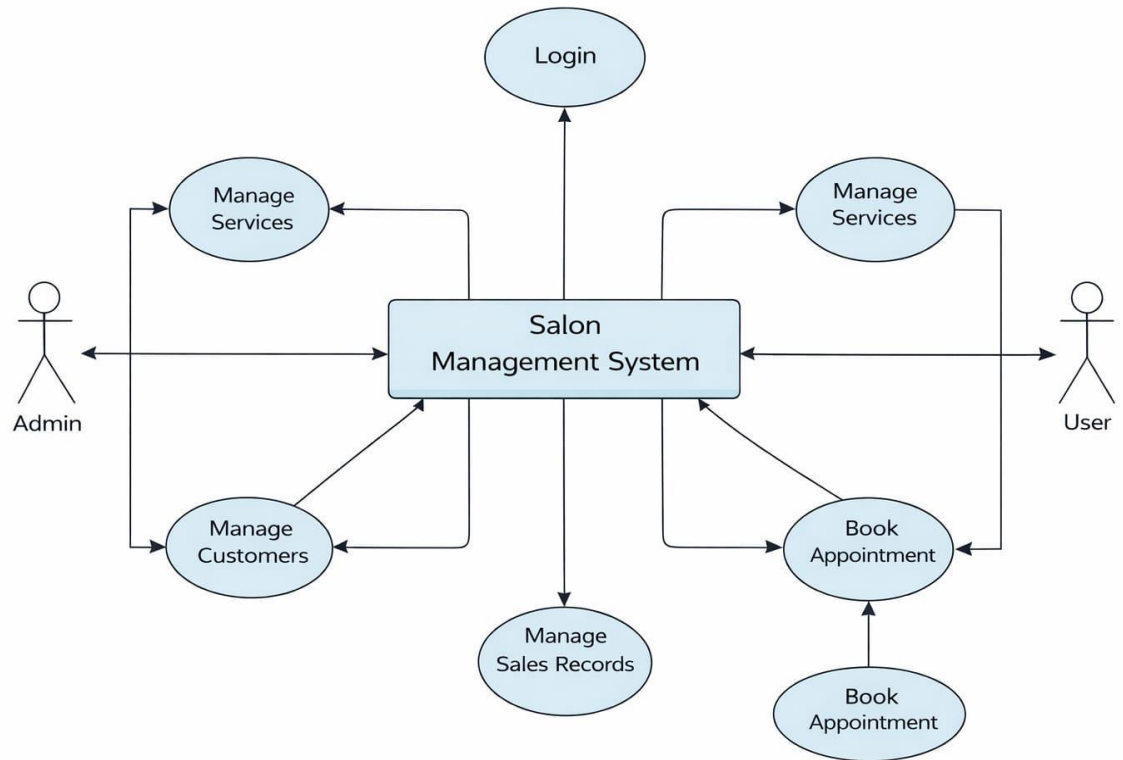
DFD (DATA FLOW DIAGRAM):-



CLASS DIAGARAM:-



Use case Diagram:-



Database Design:-

A data dictionary is a catalogue repository of the elements in system. This dictionary mainly talks about and the way they are structured to meet user requirement and organizational needs.

1. Contact

FIELD NAME	TYPE	CONSTRAINT
C_id	Int	Primary key
C_name	Vachar	
C_email	varchar	
C_phone	varchar	
C_date	date	
C_time	time	

2. Admin

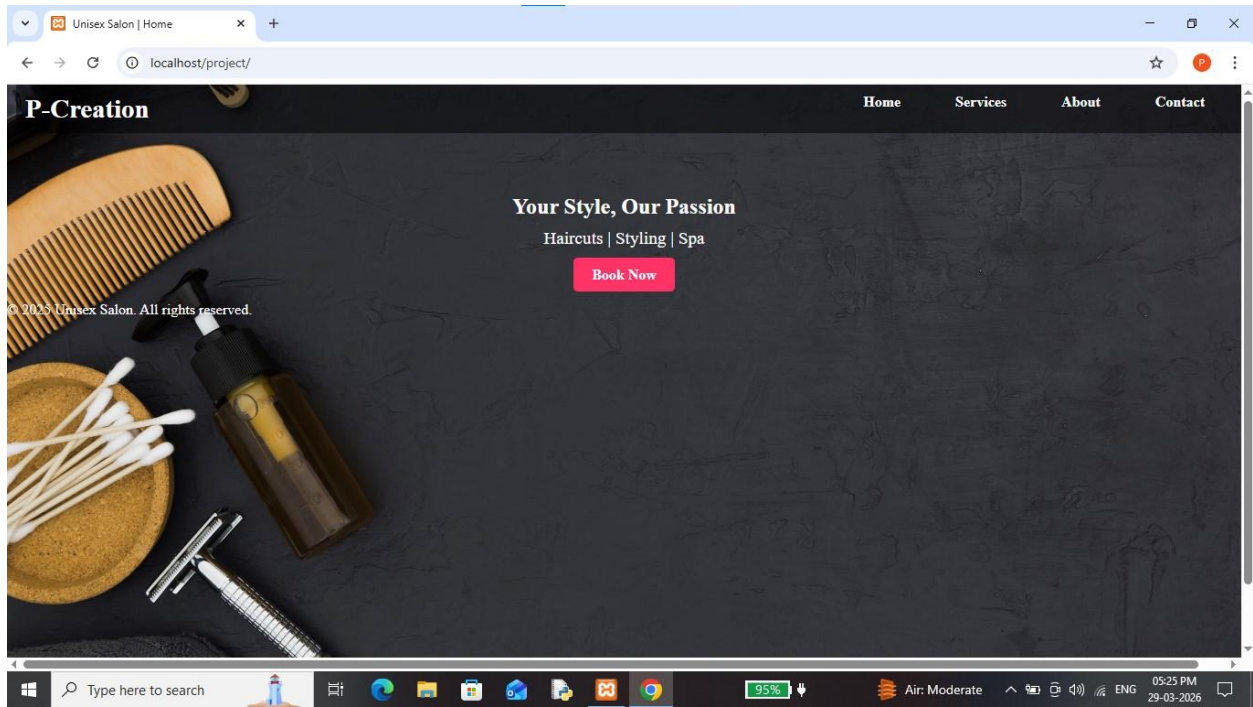
Field NAME	TYPE	CONSTRAINT
A_Email	varchar	Primary key
A_pass	varchar	

Testing

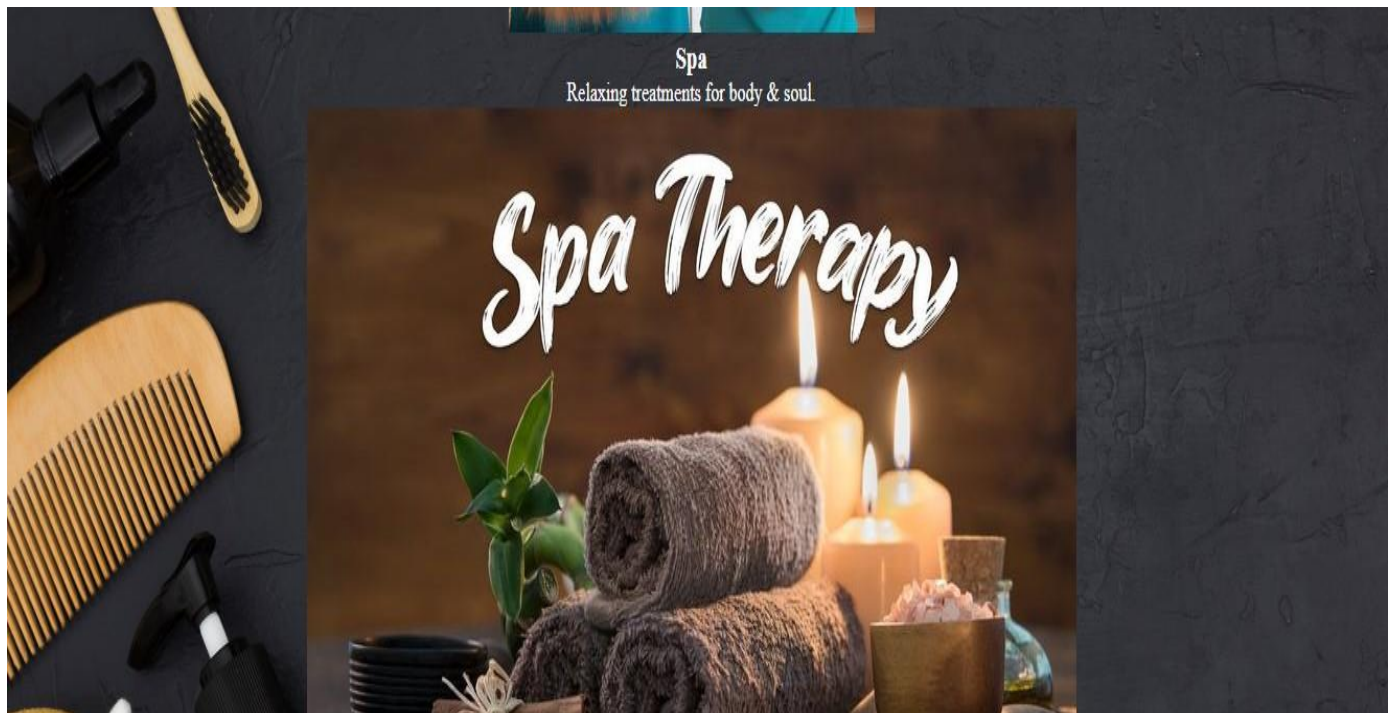
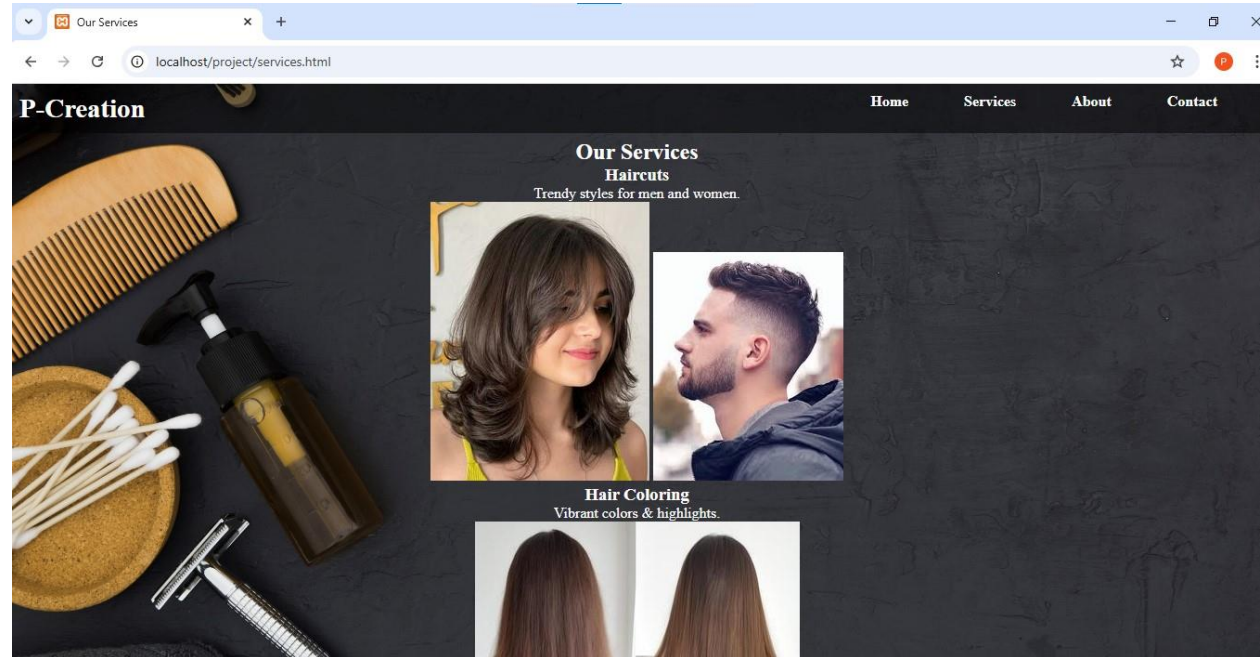
Test Case ID	Module	Test Description	Input	Expected output	Actual Output	Result
TC01	Customer book Appoiment	When you enter all form correct	Book Appoiment	Book Appoiment displayed	Book Appoiment successfully	Pass
TC02	Admin login	Validate login with incorrect credentials	Username admin pass wrong	Error message displayed	Error message displayed	Pass
TC03	Admin login	Validate login with correct credentials	Username admin pass correct	Login successful	Login successful	Pass
TC04	Customer book Appoiment	When you enter all form incorrect or something missing	Not Appoiment book	Invalid input Displayed	Invalid input Displayed	Pass
TC05	Customer data entry	Add New Customer detail	Pooja Nagpure 01	Data saved in database	Data saved	Pass
TC06	Database	Verify Data Storage	Customer data	Data stored correctly	Data verified	Pass

Input & Output :-

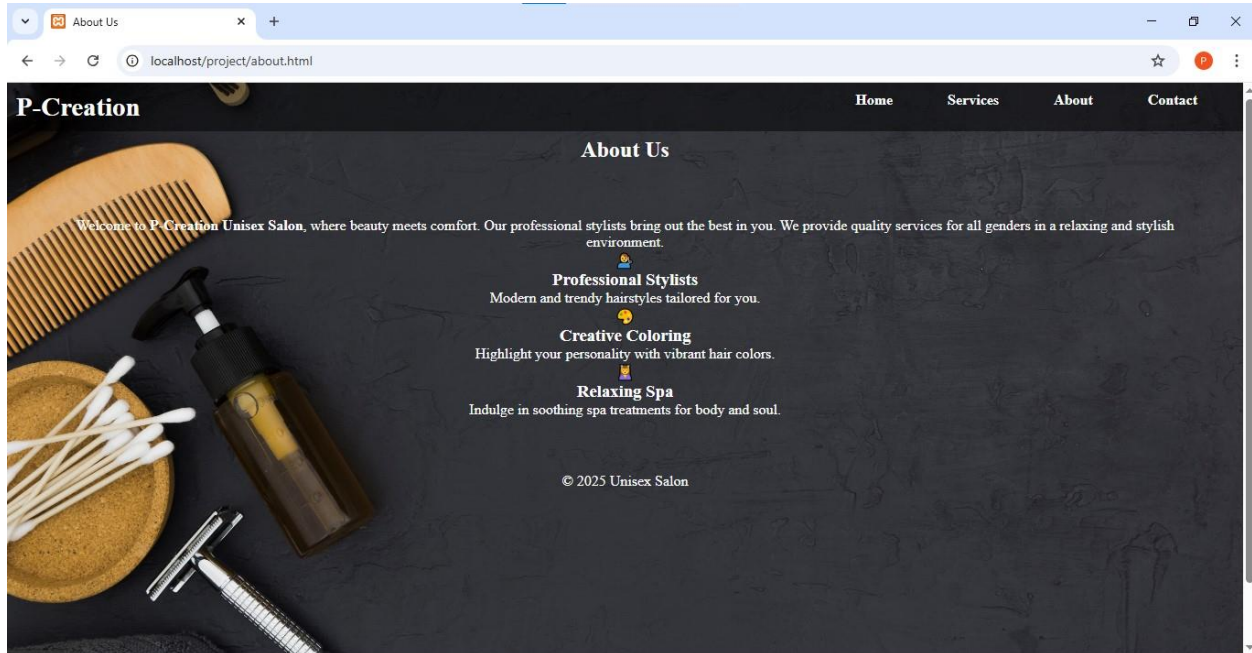
1. Home Page



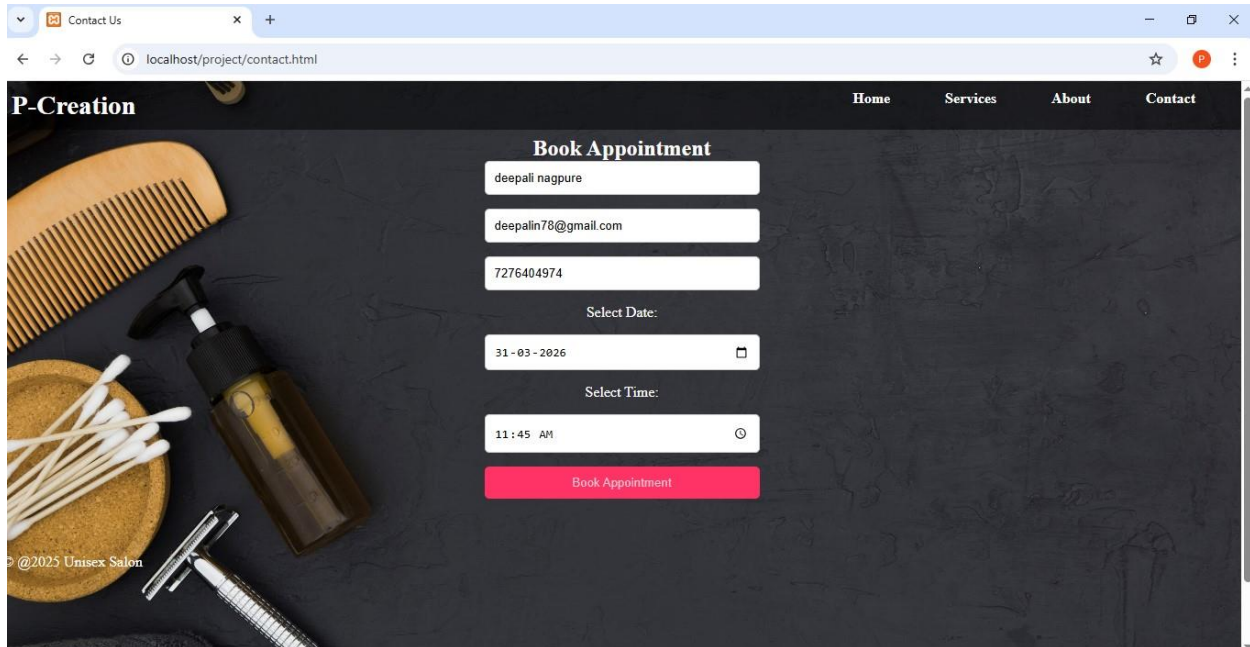
2. Service Page



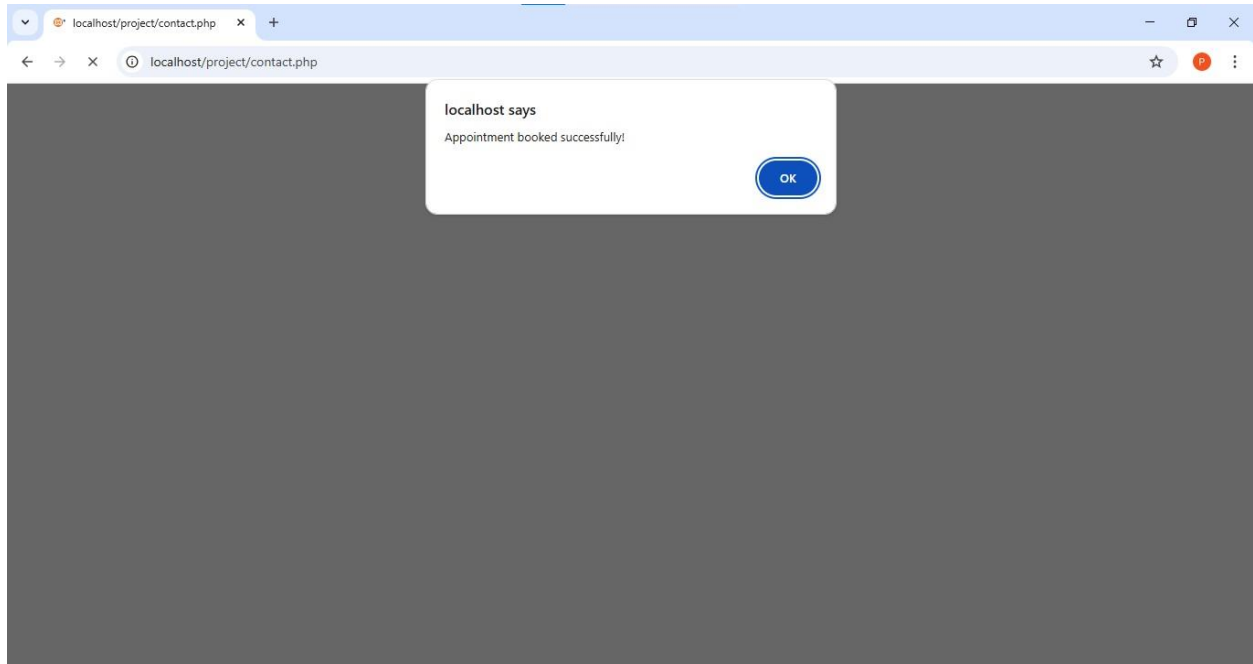
3. About us



4. Contact Page



5. Book Appoiment



6. Xampp Server

XAMPP Control Panel v3.3.0 [Compiled: Apr 6th 2021]

XAMPP Control Panel v3.3.0

Modules

Service	Module	PID(s)	Port(s)	Actions
<input type="checkbox"/>	Apache	12072 8560	80, 443	Stop Admin Config Logs
<input type="checkbox"/>	MySQL	11476	3306	Stop Admin Config Logs
<input type="checkbox"/>	FileZilla			Start Admin Config Logs
<input type="checkbox"/>	Mercury			Start Admin Config Logs
<input type="checkbox"/>	Tomcat			Start Admin Config Logs

Config
Netstat
Shell
Explorer
Services
Help
Quit

17:23:06 [main] All prerequisites found
17:23:06 [main] Initializing Modules
17:23:06 [main] Starting Check-Timer
17:23:06 [main] Control Panel Ready
17:23:08 [Apache] Attempting to start Apache app...
17:23:08 [Apache] Status change detected: running
17:23:08 [mysql] Attempting to start MySQL app...
17:23:10 [mysql] Status change detected: running

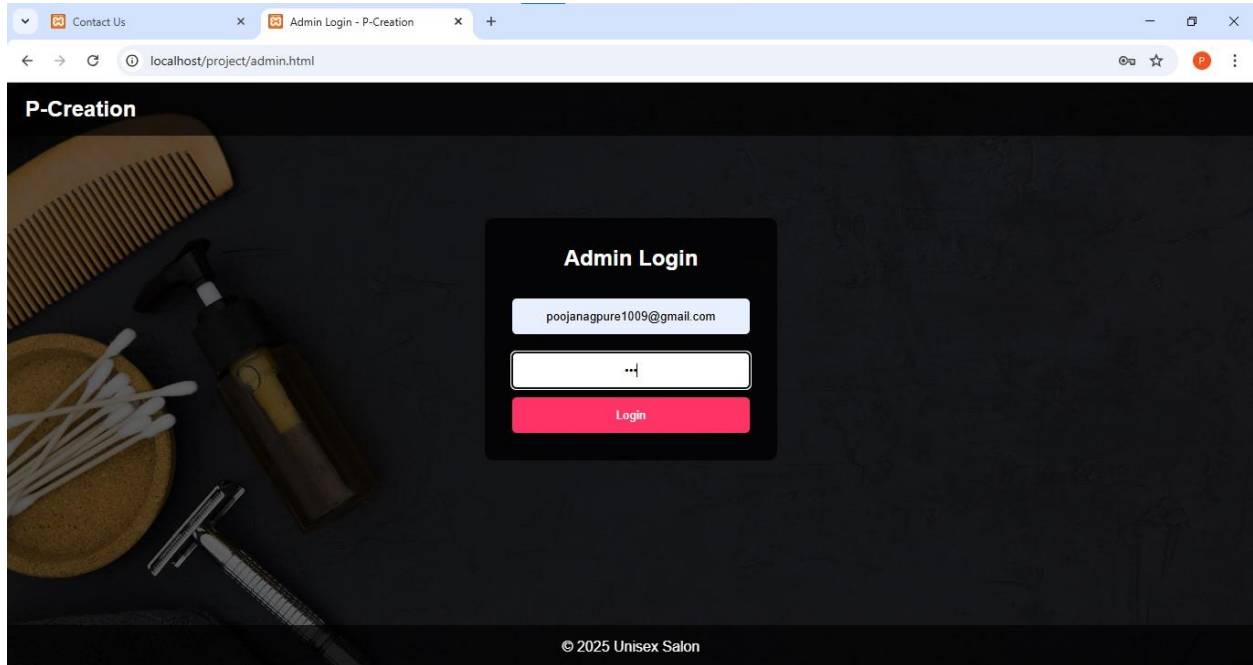
7. Data Store

The screenshot shows the phpMyAdmin web interface. The browser address bar displays the URL: localhost/phpmyadmin/index.php?route=/sql&db=salon_db&table=contacts&pos=0. The interface includes a sidebar with a database tree structure showing 'salon_db' and its tables 'admin' and 'contacts'. The main content area shows the 'contacts' table with 4 rows. A green status bar at the top indicates 'Showing rows 0 - 3 (4 total, Query took 0.0003 seconds)'. Below this, the SQL query 'SELECT * FROM `contacts`' is displayed. A toolbar offers various actions like 'Browse', 'Structure', 'SQL', 'Search', 'Insert', 'Export', 'Import', 'Privileges', 'Operations', 'Tracking', and 'Triggers'. The table data is as follows:

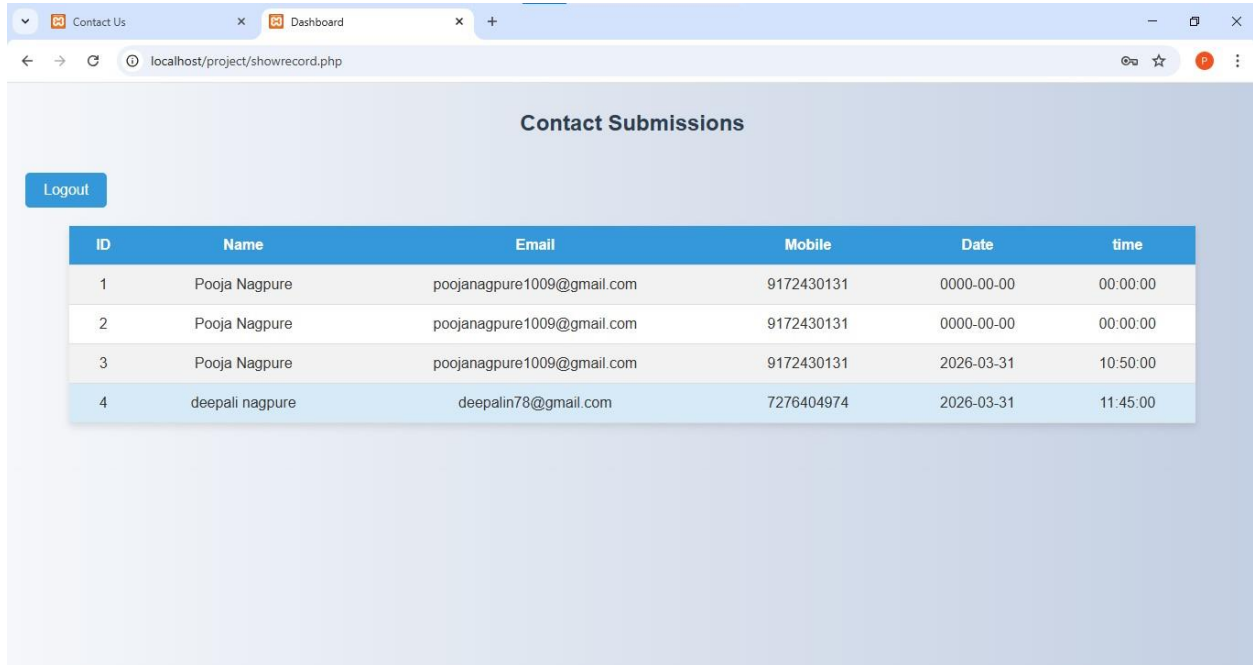
	id	name	email	mobile	date	time
<input type="checkbox"/>	1	Pooja Nagpure	poojanagpure1009@gmail.com	9172430131	0000-00-00	00:00:00
<input type="checkbox"/>	2	Pooja Nagpure	poojanagpure1009@gmail.com	9172430131	0000-00-00	00:00:00
<input type="checkbox"/>	3	Pooja Nagpure	poojanagpure1009@gmail.com	9172430131	2026-03-31	10:50:00
<input type="checkbox"/>	4	deepali nagpure	deepalin78@gmail.com	7276404974	2026-03-31	11:45:00

Below the table, there are options to 'Check all', 'With selected', 'Edit', 'Copy', 'Delete', and 'Export'. A second toolbar at the bottom provides 'Query results operations' such as 'Print', 'Copy to clipboard', 'Export', 'Display chart', and 'Create view'.

8. Admin panel



9. Admin Panel Store Data



The screenshot shows a web browser window with two tabs: "Contact Us" and "Dashboard". The address bar displays "localhost/project/showrecord.php". The main content area is titled "Contact Submissions" and features a "Logout" button. Below the button is a table with six columns: ID, Name, Email, Mobile, Date, and time. The table contains four rows of data.

ID	Name	Email	Mobile	Date	time
1	Pooja Nagpure	poojanagpure1009@gmail.com	9172430131	0000-00-00	00:00:00
2	Pooja Nagpure	poojanagpure1009@gmail.com	9172430131	0000-00-00	00:00:00
3	Pooja Nagpure	poojanagpure1009@gmail.com	9172430131	2026-03-31	10:50:00
4	deepali nagpure	deepalin78@gmail.com	7276404974	2026-03-31	11:45:00

Limitation and Future Modification

Limitation

- The system currently runs locally using XAMPP, so it is not deployed on a live server.
- Limited security features (e.g., basic authentication, no advanced encryption).
- The admin panel has restricted functionality (only basic store or appointment management).
- No real-time notifications or email confirmations for bookings.
- The UI is static and may not be fully responsive on all devices.
- Database handling may not scale well for large numbers of users.

Future Modifications / Enhancements

- Deploy the system to a live hosting server for public access.
- Improve security by adding password hashing, HTTPS, and user role management.
- Enhance the admin dashboard with analytics and reporting features.
- Integrate email/SMS notifications for appointment confirmations.
- Make the website fully responsive and mobile-friendly.
- Add online payment integration for services or bookings.
- Improve database structure for scalability and performance.
- Introduce user accounts so customers can track appointments/history.

Conclusion:-

The developed system successfully demonstrates a functional and user-friendly web application that integrates multiple features such as service pages, appointment booking, and an administrative panel. By using technologies supported by XAMPP, the project was able to simulate a real-world environment for managing services and user interactions efficiently.

The system provides a structured approach to handling customer requests, improving accessibility and organization compared to manual methods. The inclusion of an admin interface allows for better control and management of data, making the application practical for small-scale use.

Although there are some limitations, the project lays a strong foundation for future improvements. With further enhancements such as better security, scalability, and deployment to a live server, the system can be transformed into a fully functional and professional platform.

Overall, this project highlights the importance of web-based solutions in modern service management and demonstrates the potential for continuous development and innovation

Bibliography

- XAMPP – Official Documentation.

<https://www.apachefriends.org>

- MySQL Documentation.

<https://dev.mysql.com/doc/>

- PHP Manual.

<https://www.php.net/docs.php>

- HTML & CSS Tutorials.

<https://www.w3schools.com>